



SOCAP Statement on Recent Events

The Society of Consumer Affairs Professionals (SOCAP) International is firmly committed to upholding our core values of being a caring and inclusive community of customer care leaders who seek to provide exemplary service to consumers from all backgrounds. We are united by an unwavering spirit of diversity and equity, and we strongly condemn all actions rooted in racism and inequality.

The disturbing events in Minneapolis and in many other cities across the United States show us that systemic racism for Black Americans continues to persist. SOCAP believes that injustice in any form should never be tolerated, and we are unequivocal in our position that Black lives matter. We also applaud the efforts of SOCAP members who are raising their voices for social justice and opposing racial discrimination.

It is incumbent upon all of us—as customer-serving organizations and as global citizens—to be beacons of change to combat racism and inequality wherever it exists. SOCAP stands committed to promoting and celebrating diversity and inclusion in all areas of our profession.

The SOCAP National Board of Directors
June 11, 2020